

# Local Offer Feedback Report 2018-20

You said, We did

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<b>You said</b>	<b>We did</b>
Feedback around the way that the Local Offer looks and	



<b>You said</b>	<b>We did</b>
<p>You said it was sometimes hard to find your way around the Local Offer website, and there can be too much information on each page</p> <p>You said you wanted contact information on the pages</p>	<p>We are looking at the way information is organised and labelled to see how we can make things easier to find and spread it across more pages.</p> <p>Contact information for any Worcestershire Children First service is included on their service pages. We provide links to organisations</p>



## You said

You said	We did
	<p>We've also included information about what schools and other services should provide for children and young people with additional needs, this is called the Graduated R</p> <p>has been co-produced with partners including parent carers <a href="#">Local Offer SEND support in education</a></p> <p>In response to comments from parents we have renamed the pages to make it easier to find.</p>
<p>You said you wanted information about personal budgets</p>	<p>We have a section called Money Matters and Benefits which has information about different benefits, allowances, personal budgets and direct payments. <a href="#">SEND Local Offer Money matters and benefits</a></p>
<p>You have said that the information about school transport wasn't easy to understand or comprehensive.</p>	<p>We have looked at the information for school transport and for accessing help towards transport and put the links to the information together on the Schools pages. <a href="#">SEND Local Offer Education, schools and colleges</a></p> <p>We encourage our colleagues to look at their pages regularly and check they are clear and understandable.</p>
<p>You asked for information about what advice is available on working</p>	<p>We have a section called Who to contact for advice and that has details about SENDIASS. You can find it here <a href="#">Local Offer Who to contact for advice and guidance</a></p>

**You said**

You wanted to know what more about what support schools can ask for help from and details about their area of expertise

**We did**





<b>You said</b>	<b>We did</b>
	SEND are known as Young carers and a link to the relevant information can be found on this page: <a href="#">SEND Local Offer Care, Support and Money Matters</a>