Privacy Notice Energy Company Obligation Flexible
Eligibility (ECO Flex)
Purpose of processing
This notice explains how Worcestershire County Council will use your personal data,
and your rights. It is made under Articles 13 and/or 14 of the UK

Public task processing is necessary for the performance of a task carried out in the
public interest and is based on legislation. For the Scheme, the applicable legislation
is:
x Local Government Act 1972
x Localism 2011, s1
x Warm Homes and Energy Conservation Act 2000
The specific public task is the delivery, administration and evaluation of, as well as
statistical, research and fraud prevention purposes relating to, the Scheme.
Who we may share your information with
Worcestershire Couty Council are a data processor for the ECO flex scheme.
We will share your data with Ofgem for the purpose of the administration of the
scheme.
The data controllers for this scheme are
- Act on Energy
- Ofgem
- The installer
- The ECO obligated energy company providing the funding.
Delivery and administration of the Scheme may require linking of your data to other
data sets held by the Data Controllers.
Your personal data may also be shared with other Government departments where
necessary.

Worcester,
WR5 2NP
Email: dataprotection@worcestershire.gov.uk
Ofgem
The Data Protection Officer
Ofgem
10 South Colonnade
Canary Wharf
London
E14 4PU
DPO@ofgem.gov.uk

Act on Energy
You can contact the data protection officer at:
Unit 2 Lauriston Business Park,
Pitchill, Salford Priors,
Warwickshire,
WR11 8SN
Email: administration@actonenergy.org.uk

Complaints

Information Commissioner, who is an independent regulator. The Information
Commissioner can be contacted at:
Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF
0303 123 1113
Email: casework@ico.org.uk
Any complaint to the Information Commissioner is without prejudice to your right to
seek redress through the courts.